



BOARD OF DIRECTORS MONTHLY UPDATE

December 2021

GROUNDWATER LIVE WEBSITE

The California Department of Water Resources has launched a new website called, "California's Groundwater Live." Information regarding current conditions, groundwater levels, land subsidence and more is presented in an easy-to-consume format.

[Link to website](#)

2022 STRATEGIC PLANNING

As we are wrapping up a very productive 2021, the District is focused on executing many of these new initiatives in 2022. The District operates on a flexible and responsive rolling strategic plan for which we will host our semi-annual meeting on January 12, 2022.

Currently identified new topics include, but are not limited to:

- Update on all current projects and initiatives
- Organizational Structure
- Knowledge Retention - Succession Planning
- Land Trust / Aquifer Protection
- Contact Dan with additional items

DWD INDUSTRY LEADERS

This past month, the District has been able to tell its story and help others in the water industry. At the Fall 2021 ACWA conference DWD presented on the topic of Net Energy Metering 3.0 to an audience of 50 water agencies, many of whom were not aware of the potential changes and implications.

[ACWA Presentation Link](#)

The other presentation was provided to the California Association of Public Information Officers regarding the District's rebranding efforts this past year. Specifically highlighting that when strategic planning is combined with appropriate rates that a Prop 218 notice can be used as a marketing tool rather than just a legally required document.

[CAPIO Presentation Link](#)

COMMUNICATIONS

December Outreach Campaign

December's focus is on the season of water savings. In the event it starts to rain or snow, we will expand into watershed and headwaters education.

January Outreach Campaign

We will kick off the new year by promoting a "We're For Water" pledge to reduce water use. In the event it starts to rain or snow, we will expand into watershed and headwaters education.

December Newsletter Topics:

This month will highlight a recap of 2021, our current water supply conditions, and a feature from Drop on rainwater harvesting.

DIRECTOR DELIVERABLES

Board Reimbursements

All committee meetings attended in November should be emailed to Kait by December 15, 2021.

Please continue to monitor and respond to district email on a regular basis. Thank You.

PROP 218 - THE DISTRICT IS HERE TO HELP

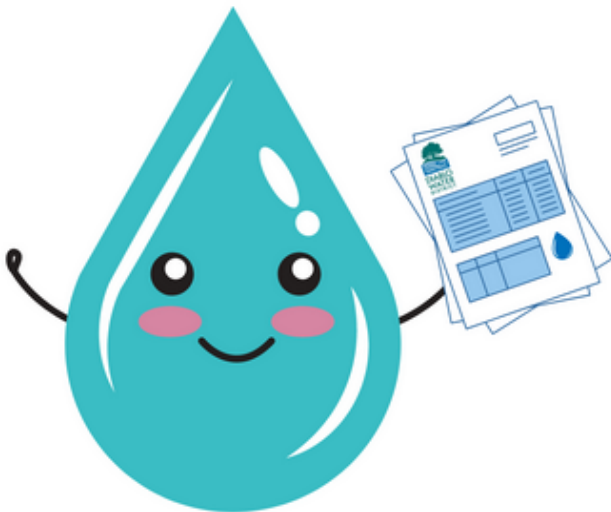
Now that the Prop 218 mailer has hit the mailboxes of our customers, the District and Directors may receive additional questions from the public. District staff is here to help explain the technical aspects of the proposed rates along with the overall policy objectives the rates are implementing (long-term CIP, carbon neutrality, groundwater sustainability, etc.)

As a Director, should you receive direct communication from a customer, we ask you to copy Kait on your response so we can track inquiries, etc. Also, you are always welcome to forward customers directly to staff as we are here and ready to respond to customer questions and can easily compare their water usage with current and proposed rates.

Staff has developed a large amount of excellent resource material on the website: www.diablowater.org/2022rates

Resources include:

- Rate comparison to neighboring agencies
- FAQs
- Video clip explanations (taken from Board meeting presentations)
- Final Rate Study Report



Over the last six months, the District and our water rate consultant have performed a cost-based review of our services and revenue requirements. The District is proud to present rates that reflect some of the lowest water rates in the region while retaining the highest quality water in East Contra Costa County. **Under the proposed rates, 66% of the District's bills issued will see a bill decrease** (single-family using 15 hcf or less).



KEY DATES

CCWD REGULAR BOARD MEETING:
December 15th

E-NEWSLETTER PREVIEW:
December 22nd

SPECIAL BOARD MEETING:
December 15th

E-NEWSLETTER SENT OUT:
December 22nd

ISD REGULAR BOARD MEETING:
December 21st