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Date

Property Owner  
Address  
City, State  
Zip

### **Re: Water quality test results**

Diablo Water District (District) prides itself on providing high quality drinking water at the lowest reasonable price. While we are able to achieve this mission for our larger distribution system that serves the City of Oakley and portions of Bethel Island, the independent well that serves only the residents of Willow Park Marina and Mariner Estates is unable to meet this goal.

Last summer we notified all residents of water quality results that indicated an elevated level of arsenic above what is allowed by State and Federal standards. Since this time, water quality results have remained above the standard, so on March 31, 2021, Contra Costa Health Services issued a compliance order to the District requiring a permanent fix for the elevated arsenic levels.

The compliance order requires the District to send quarterly notices to you (see enclosed), and to engineer a permanent solution within the next three years. The District has been diligently researching wellhead treatment options and the possibility of connecting your water system to the larger water distribution system of the District. Both options require time and money to research, and significant capital costs to implement.

As part of our due diligence, the District is researching State and grant funding opportunities that may lessen the financial impacts to your water system. Additionally, we are working with other small water systems in the Sandmound Rd area to determine if other water systems may also benefit from a larger consolidation effort. We anticipate having additional information to share during our next quarterly notification. However, if you would like to stay more current, please visit our dedicated webpage for all updates and additional information:

[www.diablowater.org/sandmound](http://www.diablowater.org/sandmound)

Sincerely,

Dan Muelrath  
General Manager

## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

### **Willow Park Marina (M-27) Water System Has Levels of Arsenic Above the Drinking Water Standard**

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Water sample results received on January 20, 2021 showed arsenic levels of 0.0120 milligrams per liter. This is above the standard, or maximum contaminant level (MCL), of 0.010 milligrams per liter.

#### **What should I do?**

- **You do not need to use an alternative water supply (e.g., bottled water).**
- This is not an emergency. If it had been, you would have been notified immediately. However, some people who drink water containing arsenic in excess of the MCL over many years may experience skin damage or circulatory system problems and may have an increased risk to getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

#### **What happened? What is being done?**

California's revised arsenic MCL of 0.010 mg/L (equivalent to 10 micrograms per liter, µg/L) became effective on November 28, 2008. A 10-µg/L federal MCL for arsenic has been in effect since January 2006. Previous California and federal MCLs for arsenic were 50 µg/L.

The well serving your location has previously tested below the 0.010mg/L MCL, however there has been a slight rise in test results over the past couple of years, and specifically all quarterly test results for the past 4 quarters have exceeded the MCL.

Arsenic removal is not cheap or easy, so we are evaluating all options from wellhead treatment to consolidating this water system with the larger Diablo Water District system. We will be outreaching to your community as we move forward, as we have 3 years to resolve the arsenic issue.

For more information, please contact our Water Operations Manager, Nacho Mendoza at 925-625-2112 or PO Box 127, Oakley, CA 94561.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

### **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by Diablo Water District.

State Water System Number: 0707507.

Date distributed: April 28, 2021